

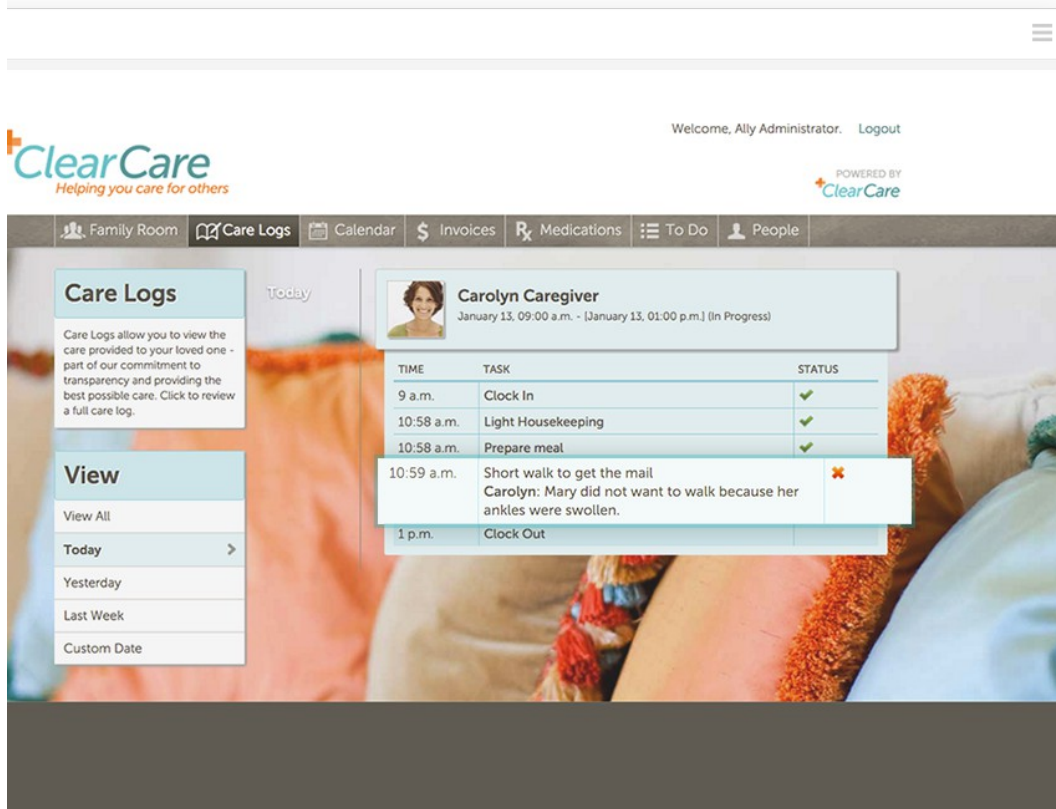
American Family HHA (Family Room Portal)

American Family HHA Gives You the Option to Monitor Your Loved One's Care Online
We understand how stressful it can be to have a loved one that needs help living independently.

How Does It Work?

Once you receive an emailed invitation giving you access to our online Family Room portal, you will be able to do the following:

- a. Keep live track of caregiver status updates
- b. Coordinate and schedule events with other family members
- c. View your invoices online



The screenshot displays the ClearCare Family Room Portal interface. At the top, it says "Welcome, Ally Administrator. Logout" and "POWERED BY ClearCare". The navigation bar includes "Family Room", "Care Logs", "Calendar", "Invoices", "Medications", "To Do", and "People". The main content area shows a "Care Logs" section for "Today" for a caregiver named "Carolyn Caregiver" who is active from 09:00 a.m. to 01:00 p.m. on January 13. A table lists the following tasks:

TIME	TASK	STATUS
9 a.m.	Clock In	✓
10:58 a.m.	Light Housekeeping	✓
10:58 a.m.	Prepare meal	✓
10:59 a.m.	Short walk to get the mail Carolyn: Mary did not want to walk because her ankles were swollen.	✗
1 p.m.	Clock Out	

On the left, there is a "View" section with options: "View All", "Today" (selected), "Yesterday", "Last Week", and "Custom Date". A descriptive text for Care Logs states: "Care Logs allow you to view the care provided to your loved one - part of our commitment to transparency and providing the best possible care. Click to review a full care log."

Convenience and Peace of Mind

When family members live far apart, the Family Room keep families informed and confident in the services they receive.

Care Plans and Shift Notes

When the caregiver clocks out, completed tasks and voice notes are updated. These updates are sent to the care coordinator and to the Family Room

Medication Management

Give family members the ability to monitor prescriptions and dosage to ensure that everyone is on the same page.

View the Care Calendar

Keep all parties informed about the scheduled care provided by your agency in a monthly or weekly view.

Review Care Logs and Shift Tasks

Family Room users can review completed care logs as well as current shifts in real time, including task updates and voice commentary by the caregiver